

Renter Agreement Guidelines

1. Must be 25 years or older.
2. Must have a valid Driver's License.
3. Must have valid insurance and provide the vehicle declaration insurance page.
4. If cancellation is needed, Key N Go Rentals LLC must receive written notice of cancellation seven days prior to the rental date. Failure to notify Key N Go Rentals LLC within seven days, will result in a full day charge.
5. Renter agrees to pay a deposit ranging from **\$250.00- \$350.00 (depending on the class of vehicle)** with Key N' Go Rentals LLC. Said deposit is to be used/ subject/ but not limited to the following: in the event of loss of or damage to the vehicle or equipment during the term of this agreement, to defray fully or partially the cost of necessary repairs or replacement.
6. In the **absence of damage or loss, said deposit shall be returned** to the renter within 10 business days does not include weekends or bank holidays.
7. In the event of a cancellation, a non-refundable fee of \$103.50 applies, which can be credited toward your reservation or transferred to a family/ friend up to one year.
8. Payment for the rental is required upon booking.
9. Return time is 11:00am. All vehicles returned after 12:00pm on the due date will be charged for a full day rental.
10. Refuel gas tank on **FULL** before return. Failure to do so will result in a **\$50.00** refueling fee plus the price of gas.
11. The vehicle must be return in the same condition it was given.
12. Do not spray or apply suntan lotion inside of the vehicle.
13. Removal of hard top on Jeep Wranglers is NOT PERMISSIBLE.
14. NO SAND. Brush off excess sand at the beach before entering the vehicle. **\$60.00** minimum charge for cleaning.
15. Do not enter the vehicle with wet clothing. Vehicle returned dirty or with wet seats will be subject to minimum **\$350.00** cleaning fee and drying of the interior.
16. NO SMOKING ALLOWED in the vehicles. A cleaning fee starting at **\$400.00** will be charged once detected. SMOKE ACT, NO 7171.
17. DO NOT GET KEYS WET. There will be \$500.00 fee for keys LOST/ STOLEN/ DAMAGE.
18. Renter is responsible for all tire damage other than normal flats. If tire requires replacement, the driver is responsible for the cost of replacement.
19. Traffic/ Parking/ Towing or other violations are to be paid by the driver, if not paid by the driver there will be a **\$80.00** fee plus violation charge.
20. Renter is responsible to satisfy airport exit fee which is up to **\$20.00**.
21. NO PETS allowed in the vehicles.
22. Key N Go Rentals LLC reserve the right to substitute vehicles when needed.

23. Key N Go Rentals LLC states that to the best of knowledge and belief that the described vehicle is in sound and safe condition and free of any known defects or faults which could affect its safe operation under normal use.
24. All vehicles must remain on the paved roads, with the exception of the place of resident.
25. Keep your vehicle locked when unattended at all times, Key N' Go Rentals LLC is not responsible for lost and/or stolen/ items/ property left in the vehicle.
26. If you rent a Child seat or Booster seat from us, you have the sole responsibility to inspect and professionally install the seat yourself.
27. You are responsible for all injury or damage arising out of or related to your use of the Child seat or any other optional equipment relating to your agreement.
28. **Telematics Notice and Release.** You acknowledge that the vehicle may be equipped with a telematic system, global positioning satellite (GPS) technology an electronic locator device and/or an event data recorder. **Your use of the vehicle may be remotely monitored by us or on our behalf through a Telematics System to extent permitted by law.** If any attempt to remove, disconnect the device from the vehicle will be regarded as an attempt to harm or steal the vehicle. Any attempt without our permission will be charged up to **\$500.00** and could be charged criminally.
29. In the event of an accident: (1.) Call 911. (2). Call Key N Go Rentals. (3) Make a police report. (4) Driver will pay for all charges up front for any repairs, before leaving the island and before the return date on this agreement.
30. **Responsibility for Damage or Loss: Reporting to Police.** Regardless of fault, the renter(you) are responsible for theft or loss of the Vehicle and all damage to it, including damage caused by collision, weather, road conditions, acts of nature, theft, and vandalism. Your responsibility includes: (A) all physical damage to the vehicle measured as follows: (i) if we determine that the vehicle is a total loss, the actual cash value of the vehicle, (ii) if we determine that the vehicle is repairable; (B) the difference between the value of the vehicle immediately before the damage and the value immediately after the damage; or (C) the reasonable estimated retail value or actual cost of repair plus diminished value; (D) loss of Use, which shall be measured by multiplying the daily vehicle rate by the actual or estimated number of days from the date the vehicle is damaged until it is repaired; which you agree represents a reasonable estimate of loss of use damages and not a penalty. Loss of use shall be payable regardless of fleet utilization; (E) a reasonable administrative fee; (F) towing, storage, and impound charges and other reasonable incidental and consequential damages; and (G) all costs associated with our enforcement of this agreement or collection of charges, including attorneys' fee, collection fees, and cost whether or not litigation is commenced. You are responsible for replacing missing equipment and vehicle documents and keys. You must report all vehicle accidents and incidents of theft or vandalism to us and the police upon discovery.

Renter agrees to pay for any and all lost to the rented vehicle as a result of the vehicle being repaired.

31. Renter authorizes Key N Go Rentals LLC to charge the credit card on file for any incidentals charges, and any cost for damages to the vehicle that is a direct result of the actions of the name renter or authorized driver, without having to obtain any further authorization from the card holder.
32. Renter is responsible for all damages and injuries resulting from all additional drivers and his/ her negligence and shall hold harmless and indemnify Key N Go Rentals LLC of any claim, suit of expense arising here from.
33. The rented vehicle shall not be used to carry passengers or property for hire.
34. The rented vehicle shall not be used to carry passengers other than in the interior or cab of the vehicle.
35. The rented vehicle shall not be used to push, propel or tow another vehicle, trailer or any other thing.
36. The rented vehicle shall not be used for any race or in any competition.
37. The rented vehicle shall not be used for any illegal purpose.
38. The rented vehicle shall not operate the vehicle in a negligent manner.
39. The rented vehicle shall not be operated by any other person other than the Renter(s) and approved Authorized Additional Driver stipulated above. If renter allows any other driver other than those listed on this agreement, the renter will be fully responsible for all expenses relating to the vehicle and any other vehicle involve in any type of accident.
40. The Renter hereby agrees that he/she shall be held fully responsible for the first **\$1,500.00** deductible in case of an accident. The Renter agrees that only the vehicle is covered under insurance and the passengers are not covered. The Renter also agrees that personal belongings and other items left in the vehicle at any time are not covered.
41. The Renter states that he/she and/or approved additional driver is physically and legally qualified to operate the above-described vehicle.
42. If the Renter terminates this agreement or the confirmation dates reduced prior to the return date, there will be no refund.
43. The Renter is responsible for any fees incurred utilizing Roadside assistance.
44. The Renter takes full responsibility for any fees and/ or additional charges and/or damages occurs while visiting or staying in St. John.
45. The Renter (you) are required to examine and take videos of the vehicle and bring them to Key N Go Rentals LLC attention. If not brought to Key N Go Rentals LLC attention, the Renter (you) are deemed responsible for any cosmetic/ physical damage.
46. The Renter is responsible for starting a claim with their Primary Insurance, before leaving the islands, before the contract expires and before the return date on this agreement.

47. In the event of a dispute, it must be litigated in the US Virgin Islands. Key N Go Rentals LLC will be entitled to attorney fees upon prevailing.
48. ALL parties (Renter AND APPROVE ADDITIONAL DRIVER) consent that this is a legal binding document.
49. The renter chooses the above stated addresses as their physical addresses at which they can be served if legal proceedings are instituted.
50. Required Fees: All rentals incur a mandatory USVI Government Car Rental Tax of \$3.75 per day, Surcharge fee of 5%, and fee for recovery fee of the proportionate amount of vehicle registration, licensing, and related fees applicable to a rental.
51. **Optional Services:** Additional Driver: \$10.00 daily/ Car seat: \$15.00 daily/ Booster seat: \$20.00 daily
52. CHARGES ARE SUBJECT TO CHANGE IF THE VEHICLE IS NOT RETURNED EITHER AT THE AGREED DATE AND TIME OR LOCATION. ADDITIONAL CHARGES WILL BE APPLIED IF A REFUELING IS NECESSARY, OR ANY OTHER ITEMS OF THIS AGREEMENT ARE MODIFIED.
53. The vehicle will be confiscated if terms and conditions are not adhered to.
54. Key N Go Rentals LLC Contact information: 954-610-1681/ 954-554-1300/ Email: info@keyngocarrental.com
55. **KEEP LEFT! KEEP LEFT! DO NOT DRINK AND DRIVE! NO CELL PHONE USE WHILE DRIVING! DRIVE SAFELY!**
56. The Renter(s) hereby agrees to ALL the ABOVE NOTED terms and conditions of this agreement. The renter authorize Key N' Go Rentals, LLC. to process a credit card payment in your name for all charges under this agreement. TO EXTENT PERMITTED BY LAW, THE Renter RELEASE KEY N GO RENTALS, LLC FROM ALL LIABILITY FOR CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES IN CONNECTION WITH THIS TRANSACTION OR RESERVATION OR USE OF A VEHICLE. If a provision of this agreement is deemed void the remaining provisions are valid and enforceable.
57. **I HAVE READ THIS ENTIRE DOCUMENT AND UNDERSTAND THE TERMS OF THIS AGREEMENT.**